



Barclaycard Business supports the Advocacy Resource Exchange

The Advocacy Resource Exchange (ARX) is a not-for-profit organisation which works in partnership with advocacy schemes, projects and providers to support the provision of independent advocacy for a wide range of disabled and disadvantaged people in England and Wales. Three staff work part-time and provide a national helpline helping people understand advocacy and the services around it. The staff also become advocates themselves and help people find an advocate should they need one. They additionally support the development of more effective advocacy services for people from minority groups.

ARX has used the Barclaycard Business Government Procurement Card (GPC Visa) scheme since April 2007. As a small company, Ganesh Sathyamoorthy, Operations Manager, saw the move as an opportunity to reduce the time spent on administration. With only three staff working three days a week, freeing up time from administration would mean the staff would be able to support and help more people, which is the aim of the organisation.

Ganesh Sathyamoorthy contacted a number of procurement card providers when setting up the scheme. However he recalls that it was Barclaycard Business' helpful can-do attitude that led him to choose the company as their provider.

He says:

"Barclaycard Business was the most helpful and supportive provider we contacted. Even though we are a small organisation Barclaycard Business was willing to work with us to set up a scheme that would be of benefit."

DELIVERING
together
A DIFFERENCE

Barclaycard Business worked with the ARX throughout the initial card set up, with a dedicated account manager assisting with all the necessary paperwork to ensure a smooth, hassle-free transition.

ARX has opted for just one card held by the operations manager while the scheme is in its early stages. The majority of card spend is on travel. Although based in London, ARX is a national organisation. The cards allow the ARX to book long-distance train tickets online using the Charity Line Service, which gives discounts to charities booking train travel online. Using the card, tickets for all staff can be booked through the internet in advance.

The main benefit of using the Barclaycard Business GPC Visa has been a reduction in personal administration for ARX's staff.

“Since using the Barclaycard Business GPC Visa we spend less time dealing with invoices and expenses. This time can instead be dedicated to our important campaign and client work.”

Barclaycard Business GPC Visa has also helped ARX deal with expense management. Before the GPC Visa scheme was in place employees had to use their own money to pay for travel and necessary materials and claim back through the expenses process. This often left them out of pocket and meant they had to spend time claiming back their money.

Ganesh Sathyamoorthy concludes;

“The Barclaycard Business GPC Visa card has definitely benefited our small organisation. We use it often to book travel. It has increased our efficiency and allows us to concentrate on helping people which is essential to what we do here.”

**Advocacy Finder Helpline:
Advocacy Finder Helpline 0845 122 86 33
Monday to Friday, 2.00pm – 5.00pm**

For more information please visit Barclaycard Business –
www.barclaycardbusiness.co.uk/publicsector

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