



5. Unable to Read Configuration File

If your customer gets an 'Unable to read configuration file' message, it means the CPI cannot locate a configuration file for the Client ID specified in the ePDQ datastring.

Other factsheets available to help you make the most of ePDQ:

1. Internet Authentication Service
2. Passphrase mismatch
3. Authorisation and Pre-Authorisation
4. Processing a new sale
6. Encrypted data not present
7. Common ePDQ error messages
8. Full refund/ Partial refund
9. Mandatory information not present
10. No data posted to ePDQ CPI
11. Not a Valid Allowed URL
12. Referred transactions

If an 'Unable to Read Configuration File' message appears

This error message implies that the CPI Configuration has not been completed.

The CPI configuration file is created by completing the ePDQ Configuration Page. This is typically input by your Web Developer, and includes values such as the **allowed URL** and **passphrase**.

The ePDQ Configuration Page can be found at:

<https://cpiaadmin.epdq.co.uk/cgi-bin/CcxBarclaysEpdqAdminTool.e>

Instructions for completing this can be found on pages 15-19 of the CPI Integration Guide.



```
objXmlHttp.open "POST",
"https://secure2.epdq.co.uk/cgi-bin/CcxBarclaysEpdqEncTool.e", False
objXmlHttp.setRequestHeader
"Content-Type", "application/x-www-
form-urlencoded" objXmlHttp.send
"clientid=2627&password=pwd&oid=1
23&chargetype=Auth&currencycode=
826&total=10.48" Dim strEPDQ
```

“Unable to Read Configuration File” means the CPI cannot locate a configuration file for the Client ID specified in the **epdqdata** string.

The “Unable to Read Configuration File” error occurs when:

- The Client ID listed in the **epdqdata** string sent over (for encryption) by your web-server is incorrect
- The ePDQ Configuration Page has not been completed correctly.

In either case the customer will see the “Unable to Read Configuration File” error. You should contact your web developer for further assistance.

Download more details

For more details about the processes outlined in this fact sheet, please log on to the ePDQ website and download the information you need.

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