



# Cashback point



How to process  
cashback transactions

# » Just follow these steps to offer your customers cashback

Click the arrow in the bottom right of the box to move to the next step.

1

Press '**Menu**' once, then scroll down and tap '**Purch. with Cashback**'.

This step is the same whether they're making a purchase or not.



2

If they've **made a purchase**, enter the sale amount.

Or, if **cashback without purchase**, just leave the value as **£0.00**.



3

Your customer will need to insert their card (Visa debit or Electron and Mastercard debit cards only).

**Remember, cashback is not available on credit cards.**



4

Key in the cashback amount and press '**OK**'.



5

Your customer will be prompted for their PIN. Once they've entered it, they'll need to press '**OK**'.



6

Your Flex card reader will connect to Barclaycard and, if the transaction is approved, an authorisation code will be displayed on your card reader's screen.

**Remember, if the transaction is declined, please do not hand over any cash.**



7

Once the transaction has been authorised, you'll be able to **print the receipts and hand over the cash**.



8

Your customer should be prompted to **remove their card**.

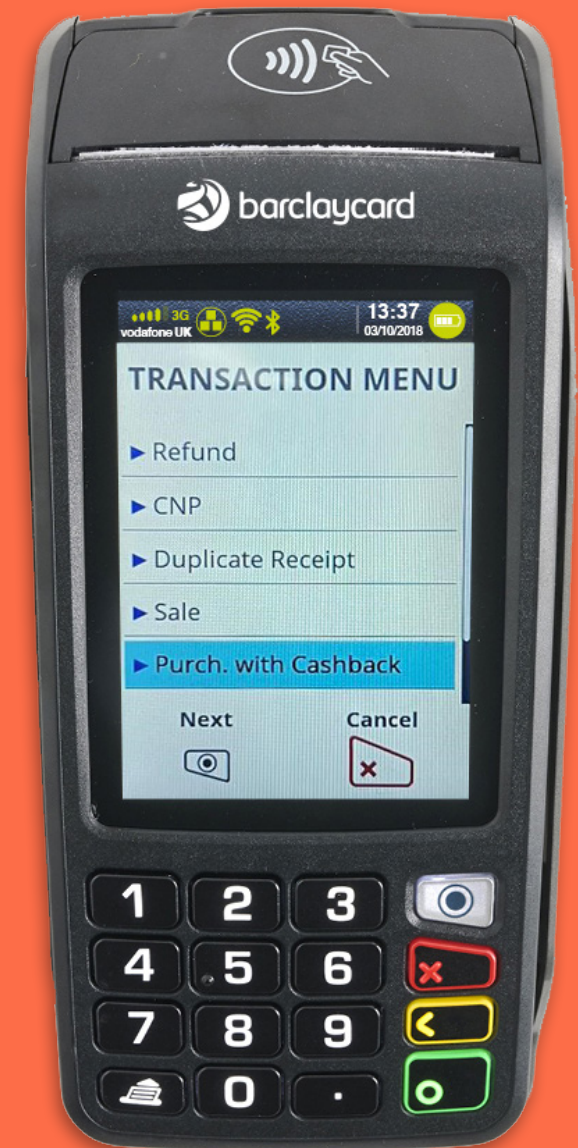


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Finally, the card reader will **print your merchant receipt**.



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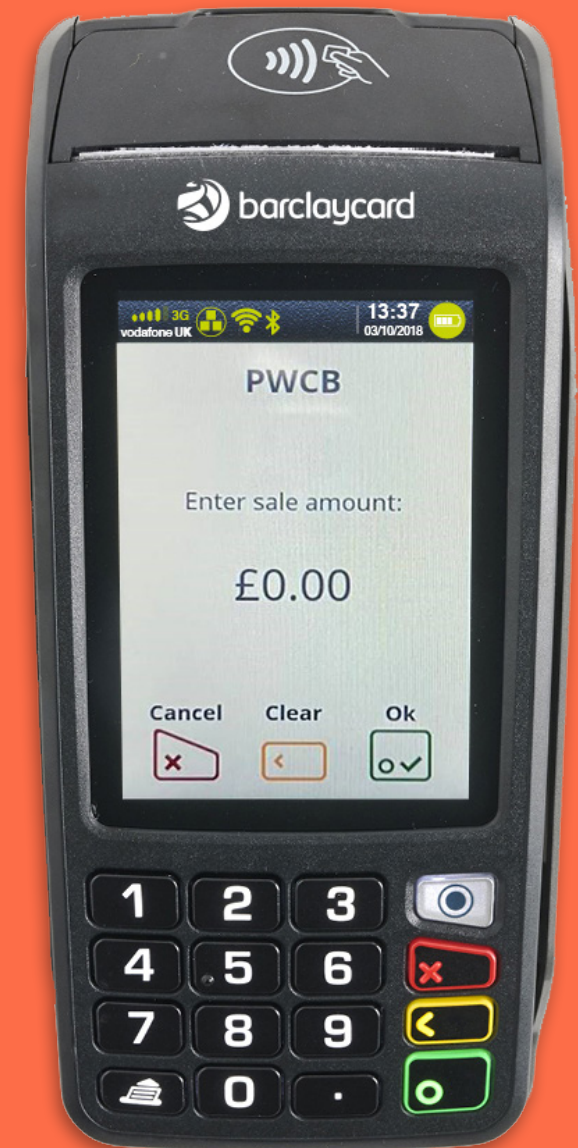


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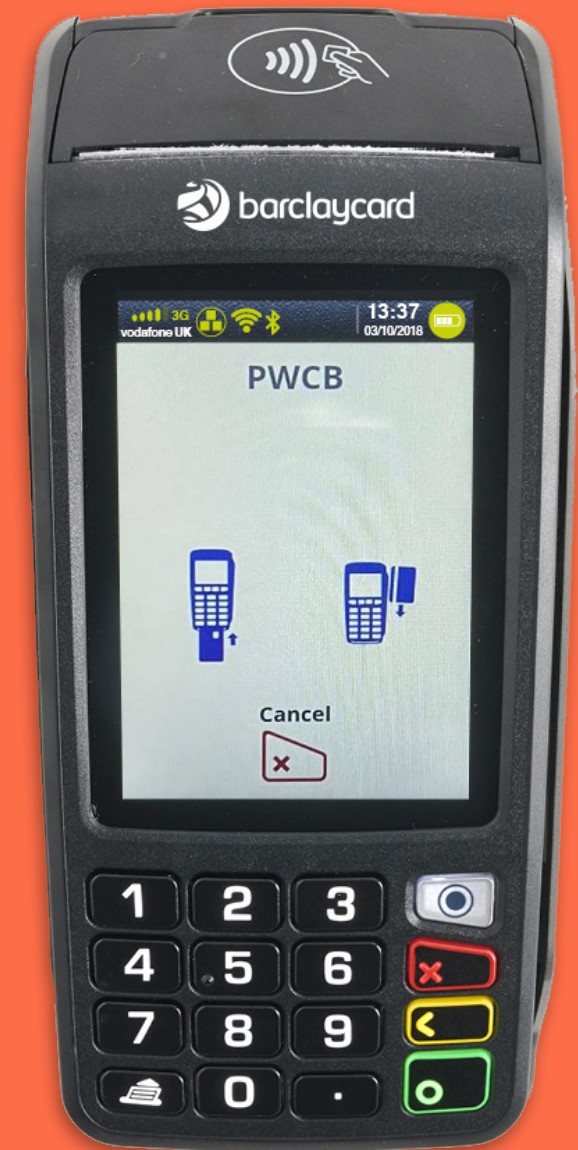


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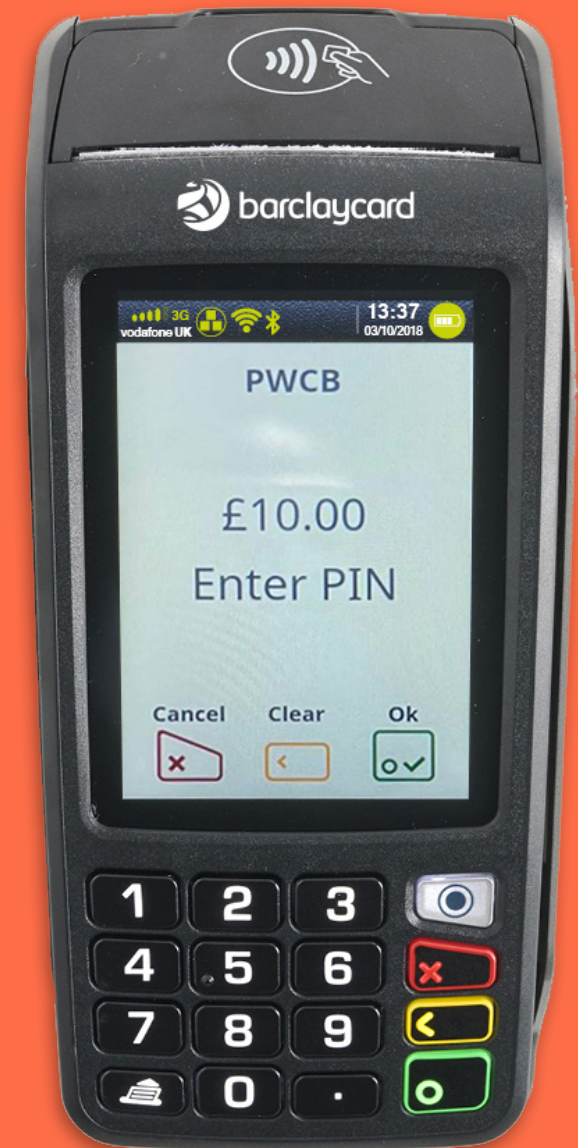


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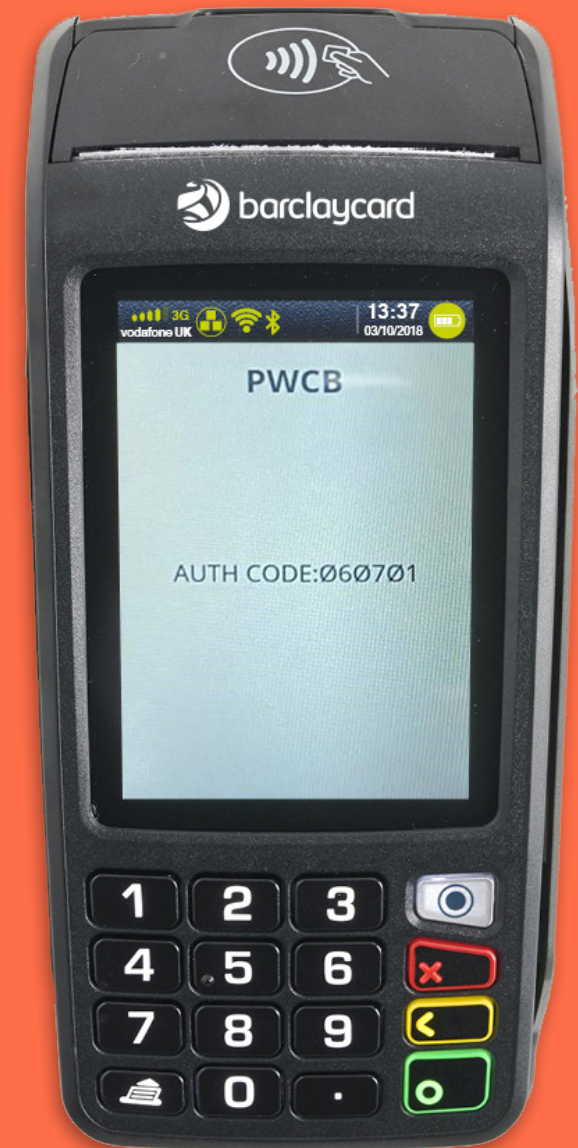


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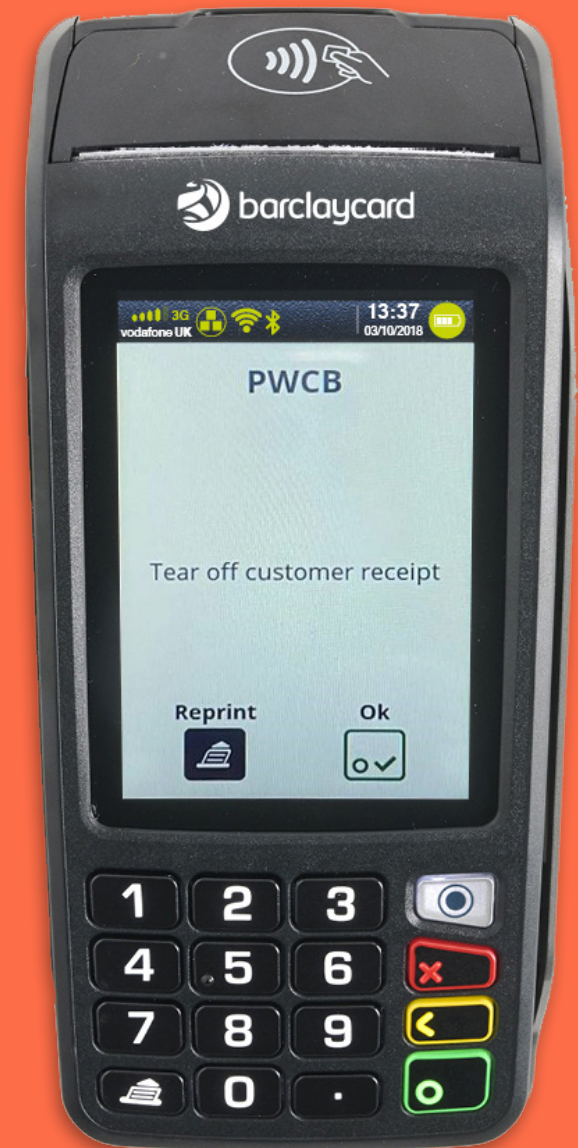


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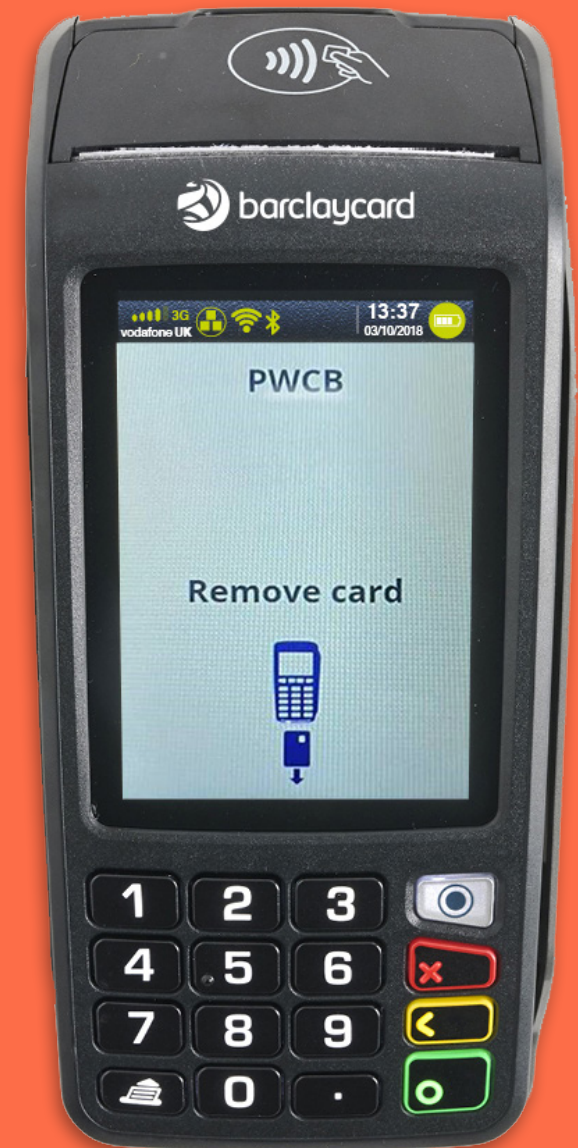


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